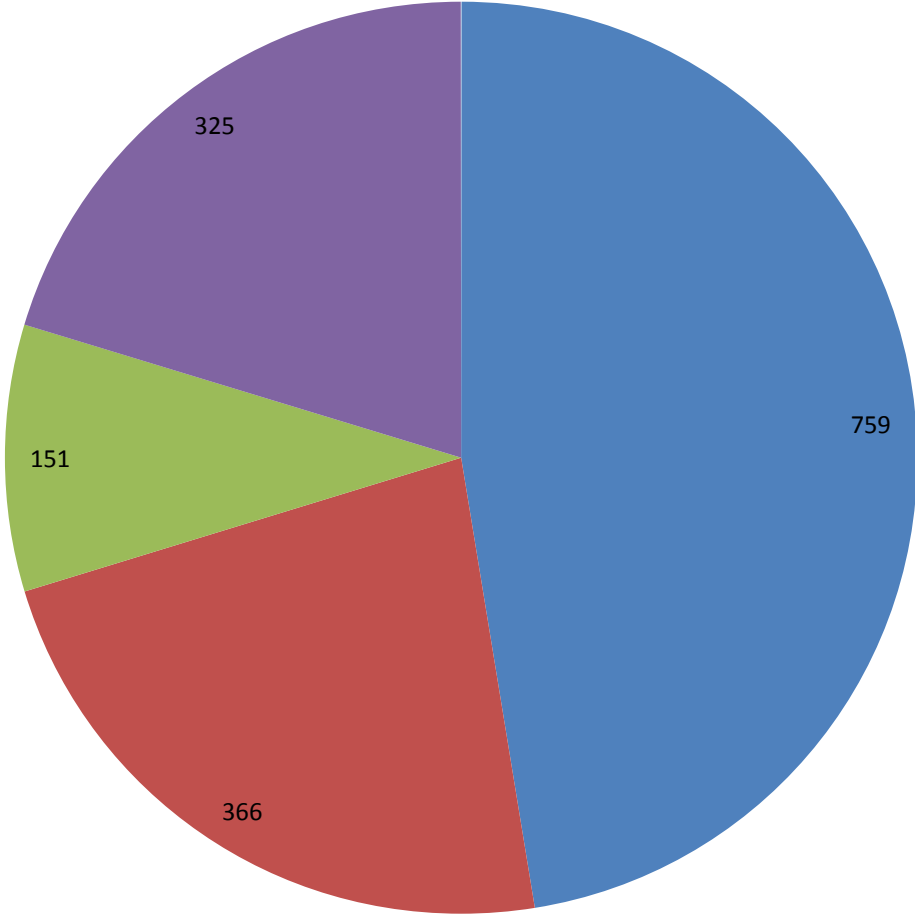


DRS Case Statistics
Fiscal Year 2013
(As of 7-31-13)



- New Cases Submitted
- Mediations w/Agreement
- Mediations w/No Agreement
- Total Closed Cases w/o Mediation

71% Mediation Success Rate